

# CHANGES TO THE KERBSIDE COLLECTION SERVICE

## 1. What are the proposed changes that are coming to my kerbside collection service?

**Landfill (red lid) bin:** Collected fortnightly

**FOGO (green lid) bin:** Collected weekly

**Glass (purple lid) bin:** Collected monthly OR a drop-off service at the Shepparton, Ardmona and Murchison Resource Recovery Centres.

*Please note that the **recycle bin** will continue to be collected **fortnightly***

## 2. What are the proposed changes that are coming to my kerbside collection service?

The State Government is standardising household waste and recycling services across the state. This includes removing glass from the recycle bin, to improve diversion of glass waste from landfill and increase resource recovery. The proposed changes to the landfill and FOGO bin collections are based on results from an audit conducted on Greater Shepparton City Council's bins at the beginning of 2021. Based on those results, increasing collection of the FOGO bin will help reduce the large amount of food waste ending up in the landfill bin, and will mean the landfill bin will only need to be collected fortnightly.

## 3. What do I do with my glass if I can't put it in any of my current kerbside bins?

Based on community consultation, you will either receive a fourth bin (for glass) or be directed to dispose of your glass at the Resource Recovery Centre drop-off points.

## 4. Will my recycle bin still be collected fortnightly?

Yes. You just won't be able to put glass items into your recycle (or landfill) bin. They will need to be placed in the new, purple lid bin or taken to one of Council's Resource Recovery Centres (depending on the results of the community consultation).

## 5. Will my landfill bin still be collected weekly?

No. Your landfill (red lid bin) will be collected fortnightly (the alternate week to your recycle bin).

## 6. Will my green bin still be collected fortnightly?

No. The collection of your green lid bin is changing to weekly.

## 7. Do I have the option to change the size of any of my current kerbside bins?

Absolutely. Contact Council's Customer Service staff to find out how to upsize or downsize your bin. To upsize your red lid bin there is currently a one off cost of \$57, however the Waste Team are available to conduct an audit on your landfill bin to see if they can provide any tips on reducing the amount of waste going into it! Please get in touch if this is something you're interested in. The glass bin only comes in the one size: 120L.

## 8. Due to medical needs, I have a large amount of medical waste that goes into my landfill bin. Is it possible to maintain weekly landfill bin collection?

There will be options available to alleviate this type of waste. Please get in touch with the Waste Team to discuss your options.

## 9. How do I know what can and can't be put in each bin?

A full list of what can and cannot go into each of the kerbside bins can be found on Council's website. If you have any questions, you can always get in touch with Council's Waste Team!

# CHANGES TO THE KERBSIDE COLLECTION SERVICE

## 1. What are the proposed changes that are coming to my kerbside collection service?

**Landfill (red lid) bin:** Collected fortnightly

**FOGO (green lid) bin:** Collected weekly

## 2. Why are all these changes happening?

The proposed changes to the landfill and FOGO bin collections are based on results from an audit conducted on Greater Shepparton City Council's bins at the beginning of 2021. Based on those results, increasing collection of the FOGO bin will help reduce the large amount of food waste ending up in the landfill bin. This will also mean that the landfill bin will not be at capacity and will only need to be collected fortnightly.

## 3. Will I be getting a fourth bin?

Not at this stage. The State Government requires all Victorian Council's to separate glass from the comingled recycling bin by 2027. Greater Shepparton City Council is currently in the process of investigating the options available in relation to glass separation and disposal.

## 4. Will my recycle bin still be collected fortnightly?

Yes. There won't be any changes to the collection of the recycle bin.

## 5. Will my landfill bin still be collected weekly?

No. Your landfill (red lid bin) will be collected fortnightly (the alternate week to your recycle bin).

## 6. Will my green bin still be collected fortnightly?

No. The collection of your green lid bin is changing to weekly. This will help us divert more food and garden waste from landfill!

## 7. Do I have to option to change the size of any of my current kerbside bins?

Absolutely. Contact Council's Customer Service staff to find out how to upsize or downsize your bin.

## 8. Due to medical needs, I have a large amount of medical waste that goes into my landfill bin. Is it possible to maintain weekly landfill bin collection?

There will be options available to alleviate this type of waste. Please get in touch with the Waste Team to discuss your options.

## 9. How do I know what can and can't be put in each bin?

Council will provide all residents with stickers to put on the lids of all of their kerbside bins that will have images of what belongs in each bin. The same information will also be available on Council's website. If you have any questions, you can always get in touch with the Waste Team!

# GLASS DROP-OFF FAQ

## 1. Why do I have to separate my glass from other recycling?

The State Government is standardising household waste and recycling services across the state. It is very difficult to separate glass from other recyclable materials, and glass items often break in mixed recycling bins. By providing a separate drop-off for glass, we will be able to make sure these resources are more effectively recycled into things like roads and footpaths, or even back into glass bottles!

Greater Shepparton City Council is a leading council in resource recovery and other environmental initiatives. The implementation of this service will demonstrate yet again this commitment to a more sustainable future.

## 2. Where can I take my glass for recycling?

At the Resource Recovery Centres, there are bright purple skip bins ready for glass disposal. Glass can be taken to any of Greater Shepparton City Council Resource Recovery Centres for free.

They are:

- Shepparton Resource Recovery Centre  
125 Wanganui Road, Shepparton
- Ardmona Resource Recovery Centre  
770 Turnbull Road, Ardmona
- Murchison Resource Recovery Centre  
Corner of Old Whroo Road and Cassidy Road, Murchison

## 3. When can I drop my glass off?

The glass drop-off bins will only be available during the standard operating hours of the Resource Recovery Centres. For further details, please visit Greater Shepparton City Council's Resource Recovery Centres webpage.

## 4. Can I have a kerbside bin for recycling glass?

Currently, Greater Shepparton City Council operates a three bin kerbside collection service. Glass recycling is only available at the Resource Recovery Centres. If a drop-off service is chosen by the community, kerbside collection bins will not be an option for recycling glass.

## 5. Can the glass go into my bins at home?

Glass will not be accepted in any of your kerbside bins, you will need to take it to a drop off point, which is at the Resource Recovery Centres. Glass is very expensive to process as landfill waste and is easily recyclable so should never be placed in the red (landfill) bin. When placed into the yellow (mixed recycling) bin it can break and glass shards can contaminate the rest of the recycling. It is for this reason glass cannot go into the yellow bin.

## 6. How much does it cost to dispose of glass?

Glass bottles and jars are free to dispose of at the Resource Recovery Centres.

# GLASS DROP-OFF FAQ

## 7. What type of glass can I recycle at the Resource Recovery Centres?

- Glass Jars (empty, clean, no lids): pasta sauce, jam, condiments etc.
- Glass Bottles (empty, clean, no lids): wine champagne, beer spirit, soft drink and mixers etc.

## 8. What type of glass can't I recycle at the Resource Recovery Centres?

- Bottle and jar lids and corks
- Drinking glassware and crystal glassware
- Mirrors and windows
- Glass bottles containing cigarette butts or lids
- Broken crockery, bakeware or glass storage containers
- Perfume bottles

All of these items must be placed in your red lid (landfill) bin or taken to the Resource Recovery Centres for disposal as waste.

## 9. Do I need to remove lids?

Yes, lids must be removed before you put bottles/jars in the purple lid bin. Lids need to be put in the red (landfill) bin, unless they are metal (these can be placed in your recycling bin).

## 10. Do I need to remove labels?

You don't need to remove the labels.

## 11. Do I have to clean the glass items before I put them in the purple lid bin?

Yes, please make sure you remove any food/drink residue from inside the glass bottle/jar before taking it to the Resource Recovery Centres. A quick rinse should do the job!

## 12. Will I be able to use Victoria's Container Deposit Scheme (CDS) to recycle my glass products?

Only certain glass items will be allowed to be dropped off at a CDS location. The State Government is currently developing a list of items that will be able to be recycled through the CDS scheme. The CDS is not due to be rolled out until 2023.